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Attorney Docket No. 52493.000119
Customer No. 21967

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

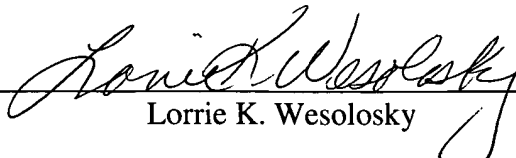
In re US Patent Application of:)	
)	
Jan Marie DESANTI, et al.)	
)	
Serial No.: 10/023,993)	Group Art Unit: 2161
)	
Filing Date: December 21, 2001)	Examiner: Unassigned
)	
Title: METHOD FOR ENHANCING)	
JOB PERFORMANCE OF)	
MARGINAL EMPLOYEES)	

CERTIFICATE OF MAILING UNDER 37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited with the United States
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**Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

on: November 17, 2004
Date



Lorrie K. Wesolosky



Attorney Docket No. 52493.000119

Page 2

Documents being submitted with this Certification of Mailing under 1.8 are:

- Second Status Inquiry;
- Self-Addressed Stamped Return Postcard

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SECOND STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The above-identified patent application was filed in the U.S. Patent & Trademark Office ("PTO") on December 21, 2001. Applicants received the Filing Receipt and Notice to File Corrected Application Papers, both mailed on February 5, 2002. Applicants received the Notice of Non-recording of Assignment Document that was mailed on February 21, 2002. On February 22, 2002, Applicants filed a Response to Notice to File Corrected Application Papers, and filed a Corrected Executed Assignment on March 7, 2002. Applicants received a Notice of Recordation of Assignment Document that was mailed on May 7, 2002. On June 6, 2003, Applicants filed a Status Inquiry. In response to our First Status Inquiry, we received a communication dated July 17, 2003, from the PTO projecting that it may be more than 15 months before the above-identified application would be examined. As of the present date,

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the undersigned attorney has not yet received an Official Action in connection with the above-identified patent application. Therefore, please forward a communication to the undersigned attorney as to the status of this patent application as soon as possible.

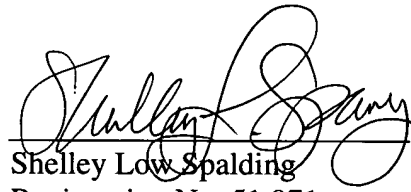
It is believed that no fee is required for the filing of this submission. However, should the Commissioner deem a fee necessary, he is authorized to charge Deposit Account No. 50-0206. A Mail Certificate Under 37 C.F.R. 1.8 and a self-addressed stamped return postcard are attached hereto.

Date: November 17, 2004

Respectfully submitted,

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By:


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